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Mr Tanswell  
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Email: [duggang@ealing.gov.uk](mailto:duggang@ealing.gov.uk)

Date: 09/02/10

Dear Mr Tanswell,

**RE: - Hatfield Road Gating Scheme – Double gates between 42 & 44**

Thank you for your letter regarding the double gates at the above location. In response to your I am sure you will appreciate that any crime prevention measure will have weaknesses and this is the first occasion we know of that a burglary has occurred by these means. The design of all our gates were produced in conjunction with and approved by Police Crime Prevention Design Advisors and we are happy with them. I presume the comments made were by a response officer and not a design expert? Obviously there has to be a balance between cost and quality but we are happy with the design and have no intention of changing it at the present time.

However, given the problems you and your neighbours have had, and the undoubted effect that will have on your peace of mind we are happy to offer to fund the improvements stated in the invoice. This is a goodwill gesture and will not lead us to alter the design of our gates or retrofit any other gates previously installed. Our Contractors have been informed and will fit this work into their schedule as soon as possible. Should you have any further queries please do not hesitate to contact me.

Yours sincerely

Graeme Duggan  
Community Safety Officer Southall & Alleygating Project Manager  
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